

Eclipsys XA – Clinical Sunrise Manager

Overview:

Many organizations are turning to advanced clinical information systems to address the challenges associated with improved patient care, patient safety and overall efficiency within their facility. Some of these organizations have invested in the Eclipsys XA Clinical Sunrise Manager suite of applications as a mechanism to provide more clinical knowledge at the point of care delivery.

Challenge:

The deployment of advanced clinical information systems, such as Computerized Physician Order Entry (CPOE), is one of the most complex implementations that an organization can undertake. This complexity is due to a variety of factors including:

- Large scale implementation that affects all aspects of the facility.
- Different requirements for different disciplines within the organization.
- Requires change in processes in order to obtain the maximum benefits associated with the technology.
- Often requires physicians to come to consensus and agreement on system related set-up and utilization items.

The leadership and overall skill-set required to support existing systems while addressing the challenges associated with the deployment of advanced clinical application systems is often not resident at many facilities. To address this situation, supplemental support that can immediately bring benefits is often required.

Action:

In order to maximize the facility's investment in technology and most effectively obtain the patient safety related benefits associated with the deployment of the procured clinical applications, several facilities have turned to MedMatica Consulting Associates to provide the implementation, training and go-live support associated with the deployment of the Eclipsys XA Clinical Sunrise Manager.

The services to be provided by representatives of MedMatica Consulting Associates include:

- Departmental and procedural workflow analysis in order to properly tailor the design of the provided application function and features.
- System Build.
- Development of Security.
- Coordination of an organizational training program that ensures all affected employees are trained on the proper functionality in assigned training rooms.
- Around the clock "Go-Live Support".
- Post Implementation Support.

Results:

The results associated with the combined efforts of MedMatica Consulting Associates and each of our clients includes:

- Rapid deployment of integrated applications that bring improvement in overall patient safety and patient care in a very cost effective manner.
- Automates communication among physicians, nurses and other clinicians associated with the patient.
- Physician access to treatment protocols and recommendations that will assist in improving patient care and improving overall patient satisfaction.
- Establishment of a strong clinical application foundation that allows each facility to further build and develop technical solutions.

Contact:

To learn more about the Clinical Information Systems implementation services provided by MedMatica Consulting Associates, please contact Mike Restuccia at (610) 827-1356.